
VAKKO HOTEL AND RESIDENCE
COVID-19 MEASURES
(2022)

For your health and safety, we have taken the following measures:

- Guest Transportation: All vehicles, including buggies, used for guest transportation are disinfected before and after each use. All drivers will wear a mask, including airport pickups.
- All transfer cars offer masks, hand sanitizer & disposable alcohol wet wipes to patrons.
- Temperatures will be checked upon arrival. Any guests with a temperature over 98.6°F / 37°C will be politely guided to seek medical advice.
- Guests shall have a mask and wear them in the shared areas whenever it is possible – If a guest does not have a mask, we can provide one upon their arrival.
- Upon arrival, sanitization of the luggage exterior can be applied upon request.
- Our staff will wear masks and maintain the recommended social distance where possible.
- Staff will sanitize hands and contact points regularly.
- Rooms will be sealed after cleaning to ensure lasting hygiene.
- Depending on the guest's preference, housekeeping can clean the room on a daily basis or upon request. When the room is serviced, extra focus will be given to contact points such as remote controls, door and window handles.
- A Covid-19 Kit will be provided upon request – including masks, gloves and hand sanitizer.
- Hand sanitizers will be provided in all public places throughout the hotel.
- All public contact points such as door handles, lighting switches and all other high use areas will be sanitized regularly.
- In the restaurant, social distance is applied between tables and chairs.
- We will continue to offer in-room dining. However, the waiter will not enter your room. Your order will be handed over to you at the door or on a table outside your room.
- Hotel guests are encouraged to reserve a table for lunch or dinner. Due to the Covid-19 pandemic and the limited capacity of the restaurant, tables will not be held for hotel guests who have not booked with the restaurant.
- The reduced capacities for our designated food & beverage areas are as follows: Indoor: 50, Outdoor: 123
- Covid-19 test of SPA&Wellness employees will be done weekly, temperature verification will be made before sessions, all Covid-19 hygiene measures will be applied.
- All access to the GYM will be pre-booked. temperature verification will be made before sessions, all Covid-19 hygiene measures will be applied.

EMERGENCY NUMBERS:

Emergency Medical Help: 112

SABİM 184 Whatsapp Information Line

American Hospital: +444 3 777

Covid -19 Crisis Team Leader: Ozgecan Saygan

Covid -19 Crisis Team Leader Contact No: 05495763212